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September 30, 2021

VIA ELECTRONIC FILING

The Honorable Jocelyn G. Boyd
Chief Clerk and Executive Director
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, SC 29210

**Re: Actions in Response to COVID-19
Docket No. 2020-106-A**

Dear Ms. Boyd:

On behalf of Duke Energy Carolinas, LLC and Duke Energy Progress, LLC (the "Companies"), please find attached for filing in the above-captioned docket the Companies' Quarterly COVID-19 Revenue Impact, Costs and Savings Report through August 31, 2021. This filing is made pursuant to Commission Order No. 2020-372.

Sincerely,

A handwritten signature in blue ink that reads "Heather Shirley Smith". The signature is written in a cursive, flowing style.

Heather Shirley Smith

Attachment

cc: Parties of Record (via email w/ attachment)

**Quarterly COVID-19 Revenue Impact, Costs and Savings Report
through August 31, 2021
PSCSC Docket No. 2020-106-A**

Duke Energy Carolinas, LLC and Duke Energy Progress, LLC (individually “DEC” and “DEP,” collectively, “the Companies”) provide this Report of COVID-19 Revenue Impact, Cost and Savings pursuant to the Commission’s Order No. 2020-372.

The amounts in the tables below represent updates to the previous Quarterly COVID-19 Revenue Impact, Costs and Savings Report that was filed on June 30, 2021.

I. Revenue Impact

For the Commission’s information, below are the cumulative estimated fixed costs not recovered by DEC SC and DEP SC updated through August 31, 2021.

(\$ in Millions)	DEC SC	DEP SC
As of August 31, 2021		
Fixed costs not recovered ^{[1][2]}	\$40.0	\$9.0
Weather adjusted residential load % change	2.0%	(0.1%)
Weather-adjusted load for remaining customers % change	(8.0%)	(3.0%)

^[1] “Fixed cost not recovered” reflects the impact of the change in kWh to revenues less associated fuel, O&M (uncollectible rate, reg fee, and variable O&M rate), and taxes.

^[2] Based on weather adjusted consumption for 2020 and 2021 compared to 2019 and early 2020 (pre-COVID)

II. Incremental COVID-19 Costs and Savings

For the Commission’s information, below are the approximate arrearages to the Companies in SC updated as of August 31, 2021.

Customer Arrearages

(\$ in Thousands)	DEC SC ^[3]		DEP SC	
	May 31, 2021	August 31, 2021	May 31, 2021	August 31, 2021
30 Days	\$12,795	\$24,112	\$7,316	\$11,725
60 Days	\$7,264	\$7,238	\$1,745	\$1,110
90+ Days	\$21,235	\$24,192	\$1,215	\$565

^[3] The timing of the Customer Connect implementation at DEC SC could be impacting arrearage data.

For the Commission's information, below are the approximate incremental COVID-19 Costs and Savings to the Companies in SC updated through August 31, 2021.

Summary of Incremental COVID-19 Costs and Savings

(\$ in Thousands)	DEC SC		DEP SC	
Incremental COVID-19 Costs	May 31, 2021	August 31, 2021	May 31, 2021	August 31, 2021
Customer Fees Waived	\$ 5,102	\$ 5,102	\$ 2,186	\$ 2,186
Bad Debt/Charge-offs (incremental to amount set in rates) ^[4]	5,633	7,557	1,938	1,778
Employee Stipends	392	392	105	105
Safety Related - PPE, testing, signage, extra cleaning, etc.	1,751	1,849	393	434
Costs for remote work - IT, MS Teams, bandwidth, servers	305	305	91	91
Other (primarily incremental labor)	710	839	216	291
Total Incremental COVID-19 Costs	\$ 13,893	\$ 16,044	\$ 4,929	\$ 4,885
Less Estimated Incremental COVID-19 Savings				
Total Estimated COVID-19 Savings	\$ (2,871)	\$ (3,003)	\$ (851)	\$ (844)
Net total	\$ 11,022	\$ 13,041	\$ 4,078	\$ 4,041

^[4] The timing of the Customer Connect implementation at DEC SC could be impacting bad debt/charge-offs.